

GLORY



TellerInfinity™

Teller-assisted service solution

A unified customer banking experience



TellerInfinity is an integrated teller-assisted service solution; a device that can perform many transactions that only a teller could deliver in the past. Customers can either serve themselves or obtain assistance from a staff member who can help with their transaction or provide necessary activations or approvals. TellerInfinity has been designed to ensure financial institutions see a high level of customer acceptance and return on investment.

Glory Global Solutions is a World Expert in cash management, delivering technology and solutions that provide security, productivity and innovation to our customers. These solutions are supported by the technical expertise of GLORY Group of Japan, the pioneer in development and manufacture of money handling machines across the financial, retail, vending machine, amusement and gaming industries for nearly 100 years.

Across the world, Glory Global Solutions is trusted by thousands of organizations to ensure their cash is managed securely and efficiently while delivering the ultimate in productivity. 2,500 professionals, including over 1,300 service and support staff and 350 business partners cover over 128 countries delivering these solutions – wherever money moves.

TellerInfinity™

Technical Information

Access

- Rear service configuration for maintenance.

Installation configurations

- Lobby freestanding
- Counter integration
- Through the wall (indoor)

Standard features

- Housing in RAL 9011, LCD Bezel in RAL 9006
- Removable doors and panels for easy customization and installation
- PC based
- 17" color LCD (225cd/m²) with touch panel
- Motorized card reader R/W Hi-Co write with EMV capability
- Encrypting PIN pad (EPP)
- Banknote recycling
 - All Vertera™ 6G supported currencies
 - Storage capacity – 8 roll storage modules
 - Secure transfer cassette
 - Input pocket – 300 notes per bundle
 - Output pocket – 100 notes
 - Motorized shutter
- UL-291 safe with several lock configurations available
- Supervision module
 - 8" LCD touch screen (800 × 600 dots resolution)
- Stereo loudspeaker
- Activity light indicators for peripherals
- UPS
- 1D/2D bar code scanner
- Portrait camera
- Bundle check scanner for up to 50 documents
 - MICR reader (E-13B, CMC-7)
 - Reject pocket for handling rejected documents
 - Stacker with box for 1000 documents
- 8.5" print width thermal printer
 - Retract and retain function
 - Resolution 300 dpi
- Coin handling
 - Coin by coin acceptance and/or coin dispense

Software

- Operating System – Windows® 7
- XFS Control Layer
- Software diagnostic and configuration

Power supply

- 100-240V AC, 50-60 Hz

Environmental conditions

- Temperature 50°F to 95°F (operation)
- Relative humidity 20% to 70%, non-condensing (operation)

Security options

- UL, CEN III or CEN IV security class safe
- Privacy display filter
- PIN protection shield
- Electronic anti-skimming measures
- Skimming device detection
- Safe alarms
 - Door switch
 - Door cover switch
 - Bolt position switch
 - Forced removal sensor
 - Silent alarm
 - Duress alarm
 - Vibration sensor
 - Safe cabinet seismic sensor

Optional features

- NFC reader
- Video camera

Ergonomic features

- Compliance with ADA guidelines

Weight (approx.)

- UL-291 – 1576 lbs (715kg)
- CEN III – 1873 lbs (850kg)
- CEN L – 1609 lbs (730kg)
- CEN IV – 2028 lbs (920kg)

*Specifications are subject to change without notice.

*Please read the instruction manual carefully to ensure correct equipment usage.

*All figures, capacities and speeds quoted in this brochure are as tested by GLORY LTD. They may vary depending on usage conditions and are not guaranteed.



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